## Operational Challenges & Best Practices in mandate execution: PE/VC investee companies

•Challenges

Practices

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March 2015





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### Positioning: CFO Services

#### Our CFO's can thrive in following scenarios

- \* PE investee companies with growing scale
- \* Absence of senior finance team or absence of desired experience, skill sets or cost of hiring full time CFO is prohibitive or not require due to early growth stage
- \* Accounts & finance reporting, hygiene is absent
- \* Lack of systems & processes across functions & IxCFO's demonstrated role of "KPI based business driver"
- \* Dynamic, evolving environment for organic & inorganic growth mandate between PE/VC Investor & Promoter
- Companies slated for investment by PE/VC with higher growth trajectory

# Typical PE/VC investee mandates undertaken

Building Scorekeeping function - Process, Controls & Automtation

- \* Introduce & keeping improving KPI MIS reports focussing on
  - \* Division wise, product wise performance vs budget
  - \* Stock, receivables collection with aging
  - \* Cash flows (actual & projected)
  - \* Balance sheet snapshot
  - \* Trend, ratio analysis
- \* Analyse financial performance, suggest improvements by
  - \* Improving Cash conversion cycle, managing stock, receivables, WC management, Banking/NBFC's relationship management
  - \* Cost control & Optimisation via Cash Conversion Cycle
  - \* Diving deep into business & finance with regular board/ops review
  - \* Putting in place systems & processes
- \* Compliance matrix, exception reports, month closing with financial/ops IT integration and keeping Due Diligence ready
- \* Assisting in Organic & Inorganic business & finance integration, preparing/updating business plans

XCFO Assisting in valuation, capital/debt structures and overseas set-up

#### Approach for mandate

- \* Understand the PE funds & management requirement
- \* Create an engagement matrix targeting key focus areas and actionable
- \* Establish rapport with management team, finance team & key stake holders
- \* Be the bridge between management & PE investors
- \* Hold periodic review meets with PE & management
- \* Take course correction measures based on review meet
- \* Keeping Due Diligence ready mode to tap capital
- \* Last but not least; "Hands on approach for all mandates"



#### Case Study: Company A

- \* Company operating in E-commerce Services Space funded by private equity ('PE')
- \* Analyzed and defined missing processes in the F & A outsourcing, mapping with operations, and defined the operating matrix of the Company as well as revenue recognition point
- \* Keeping tab on orderly & control cash burn in highly dynamic competitive environment
- \* Developed reporting matrix/board docket for the Company helping in explaining the business scale view point KPI's to the PE firm
- \* Implemented compliance process across regulatory laws
- \* Keeping financial accounts & associated compliance under due diligence ready mode for quick turnaround on closure of fund raising process with Global VC Fund raising US\$100 Million



#### Case Study: Company B

- Business plan refined based on proper business segmentation with drill down operational budget/business levers/overheads addressing strategy on efficient capital deployment keeping in mind
  - \* Twelve (12) month valuation matrix as per term sheet
  - \* Debt requirement for future working capital
- Introduced stock count cycle process covering all items at quarter end and ageing analysis of inventory & receivables on fortnight basis with cross functional team and to set controls on receivables (DSO reduction)
- Implemented MIS automation & board docket giving business analytics on early stage growing business & tracking important business/finance levers
- Assisted in ESOP formulation policy and plan to roll out/implementation of the same with the help from ESOP network partners & in-house HR team.



Completed finance function migration to full time Controller as BOOT model

#### Case Study: Company C

- \* Co. B, an early stage startup funded by angel fund had given us a mandate on Ix, Tx & Fx offerings
- \* Company had lost 2 CFO's in a short span of 6 months and needed to create a business plan for round II of fund raising from PE
- \* Helped setting up controls, processes and MIS pack
- \* We were able to understand the business in a short span of 2 weeks and create/refine a business plan within 4 week with domain expertise for Series A funding
- \* Setting up subsidiary in US & Europe to take up SAAS based product offerings.



#### Company D

- \* Have successfully implemented Financial ERP with interface to POS systems across 80 retail stores
- \* Robust MIS and redefined the cost of finance function ( COFF) under our Tx & Fx matrix
- \* Substantial improvement in gross margin by 2% and overheads reduction by 1% across the growth stages with well built controls on inventory, cash collection practices and overheads rationalisation
- \* Implemented internal audit framework across stores and well built surprise check elements to deter losses
- \* ESOP implementation working closely with HR

#### To Sum up

- \* Unlike family business, PE owned companies mandates come with their own different set of challenges
- \* We have unique engagement matrix Tx + Fx + Ix
- \* However, ixCFO is strategically positioned to take on such challenges as our partners have 100 years plus of cumulative experience which is wide ranging & across industry. This coupled with deep insights, knowledge maangement framework & rich network enables us meeting our deliverables on time with quality & quantifiable matrix

